

? show files; ds; save temp; logoff hold  
File 15:ABI/Inform(R) 1971-2006/Jun 12  
(c) 2006 ProQuest Info&Learning  
File 9:Business & Industry(R) Jul/1994-2006/Jun 08  
(c) 2006 The Gale Group  
File 275:Gale Group Computer DB(TM) 1983-2006/Jun 08  
(c) 2006 The Gale Group  
File 621:Gale Group New Prod.Annou.(R) 1985-2006/Jun 09  
(c) 2006 The Gale Group  
File 636:Gale Group Newsletter DB(TM) 1987-2006/Jun 08  
(c) 2006 The Gale Group  
File 16:Gale Group PROMT(R) 1990-2006/Jun 09  
(c) 2006 The Gale Group  
File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group  
File 148:Gale Group Trade & Industry DB 1976-2006/Jun 09  
(c) 2006 The Gale Group  
File 610:Business Wire 1999-2006/Jun 12  
(c) 2006 Business Wire.  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 476:Financial Times Fulltext 1982-2006/Jun 13  
(c) 2006 Financial Times Ltd  
File 624:McGraw-Hill Publications 1985-2006/Jun 12  
(c) 2006 McGraw-Hill Co. Inc  
File 634:San Jose Mercury Jun 1985-2006/Jun 10  
(c) 2006 San Jose Mercury News  
File 20:Dialog Global Reporter 1997-2006/Jun 12  
(c) 2006 Dialog

Set	Items	Description
S1	520883	QUALITY(3N)(CONTROL OR INSPECTION) OR QUALITY() (ASSURANCE - OR ASSESSMENT) OR ((WORKFLOW OR WORK())(FLOW OR LOAD) OR PROCE- SS?? OR PROCEDURE? ? OR PERFORMANCE OR WORKLOAD OR OPERATION? ?)((PARAMETERS OR PARAMETRES OR METRICS OR ALGOR?THM? ? OR S- TATISTIC??))
S2	55097	S1(7N)(MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT? ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT???)
S3	1411435	(IDENTIF??? OR DETERMIN??? OR DECID??? OR ASCERTAIN??? OR - ESTABLISH???) (7N)(FEE OR FEES OR PRICE? ? OR PRICING OR MONEY OR MONIES OR CHARG??? OR SURCHARGE? ? OR PAY??? OR PAYMENT? ? OR PAID OR BILL??? OR ROYALT??? OR COMMISSION? ? OR COMISSIO- N? ? OR COMI
S4	164820	(TRACK??? OR MONITOR??? OR MEASUR??? OR MEASUREMENT? ? OR - METER??? OR COUNT??? OR QUANTIF? OR GAUG??? OR CALCULAT???) (7- N)( DEVIATION? ? OR DIFFERENCE? ? OR DIVERGENCE? ? OR DEPARTU- RE? ? OR VARIATION? ? OR VARIAN??? OR FLUCTUATION? ? OR STATI- STICAL()DISPER
S5	225935	PROBABILITY OR PROBABILITIES
S6	10	AU=(BAUER, L? OR BAUER L? OR WIGGS, G? OR WIGGS G?)
S7	0	S6 AND S1
S8	0	S6 AND S3
S9	1	S6 AND S5
S10	61	S2(7N)S3
S11	0	S10(7N)S4
S12	0	S10(7N)S5
S13	298304	QUALITY(3N)(CONTROL OR INSPECTION)
S14	18701	S13(10N)COST? ?
S15	4	S14(7N)S5
S16	374	S13(7N)S3